

We LOVE positive feedback received from our parents!

I would like to congratulate your team and your leadership on creating a wonderful after school program. I find the staff warm, welcoming, conscientious, and they make me feel that the children are safe and well cared for. In addition, I really like the way you try to create reward and recognition programs for the children as well as making them feel part of the decision-making process in the after school care program. Finally, I like the corrective steps you take to address problems that occasionally arise. I can honestly say it is a very well run operation and I love the attention to detail. Please pass my comments along to all the staff. You make our daughter feel very well thought of and important.

The pyjama party sounds like so much fun! I really appreciate the preparation you put into these special events and the opportunity for the children to earn rewards together. Thank you also for the birthday treats for our daughter. She was really thrilled with everything.

I am so glad to have my child in this program. I drop him off and I know he is in excellent care. He is one of the first ones there every day and he never complains and when I pick him up around 430ish he is upset that I am there so early. This alone tells me how happy he is to be there, which makes a working Mom very happy to see! Keep up the great work :)

During the summer I had the opportunity to use another program which made me realize just how much I appreciate the care and professionalism to I come to expect from your out of school care program

Great people, trustworthy, always open to feedback, consistently trying to be better even when already great.

I just wanted to add that you guys make my life so much easier. My son was going to Grade 2 this year, and when I dropped him off the first day at 6:30am it was nice to hear that you ladies were going to make sure he knew where his class was. And made sure he got there okay. This made it so much easier for me when I had to leave him there. I knew he was in good hands! You guys are amazing and I can't wait to have my daughter in the program next year!

I know our child is happy and doesn't want to come home when I arrive to pick her up! I think that says it all!

I thought the PD day themes were great and the girls were always very excited for each one.

What are your favourite parts of the program?

- Very impressed with friendly staff.
- I'm glad you're spending a lot of time outside.
- It continues on with the French theme.
- Offers very good educational activities and homework club means homework is done before pick-up so there is time to spend together as a family in the evenings.
- All staff have been outstanding.
- Accountability and responsibility expected of our kids.
- My kids really love the staff. I appreciate having child care on site at the school.
- The drop off and pick at the school is very convenient.
- I appreciate the immediate response to parent concerns, the planned activities and the consistent communication with parents.
- I love that you are teaching children how to be leaders.
- Having the out of school care open on all PD days, including November break and Teacher's Convention, so parents do not have to take days off work.
- Expectation of team work from the kids.
- The people running it and how they work with the kids!